

ImageCenter™ Education

ImageCenter System Administrator Training

Course Description

The ImageCenter Certified System Administrator training course is a certification program designed for personnel who will be supporting ImageCenter at the system level. Topics include installation, configuration, monitoring and maintenance of ImageCenter's hardware and software components. We will discuss Teller Deposit Processing (including Branch, Central and Interactive Teller Capture), ATM Deposit Processing, X9 Distribution and Check 21 Forward Presentment, Inclearings and Returns, where applicable. You will learn how to navigate the front and back-end of ImageCenter and use this knowledge to support ImageCenter at your office and to interface with ImageCenter Customer Support. This program provides thorough process and technical training that combines instructor-led lectures with lab exercises and comprehensive exams. ImageCenter Administrator Certification (IAC) will be awarded to those who successfully complete the certification exam given at the end of this course. To maintain certification, ImageCenter Certified Administrators may be required to participate in additional training for major releases.

Upon completion of this training, you will understand:

- The roles and responsibilities of the ImageCenter System Administrator
- The architecture of ImageCenter, including hardware components and data flow
- What ImageCenter is used for and Best Practice workflow
- Workstation installation procedures
- How to navigate the Configuration Manager; Client tools for bundle administration
- How to configure security settings, and perform security setup
- Server and database maintenance requirements
- Recommended monitoring and back-up practices
- Troubleshooting techniques for System Administrators

Who Should Attend

This course is intended for information technology staff who will be supporting the system and its users, as well as prospective Subject Matter Experts who require a 360-degree understanding of ImageCenter. A strong computer background is recommended.

Timing

Attend prior to product installation, including platform upgrades.

Location

ProfitStars Training Center - Northville, Michigan or at the Customer's Location for an additional fee

Course Type

Classroom/Lab

Course Length

3 Days

Course Cost

\$1350/Northville or \$7500 + T&E/Customer Site

Enrollment

Click the Registration link from our Website at: www.profitstars.com.

Contact ImageCenterTraining@profitstars.com to inquire about scheduling classes at your location.