ImageCenter™ Training

ImageCenter Educational Consulting Workshop

Course Description

Learn how to better leverage your ImageCenter solution investment with a combination of education and consultation. Application training experts will work with key stakeholders to develop a custom, onsite workshop where we will review your current ImageCenter solution implementation, provide training on identified knowledge gaps, make targeted, best-practice recommendations and suggest strategies to optimize the overall workflow and efficiency of your solution. Based on your organization's needs, this training consultation could include: process observation, workflow review, in-depth training, one-on-one time with our ImageCenter training consultant, system and support process evaluation with your Technical Support/IT department, system administration coaching, configuration recommendations, and more.

Program Goals

- Assess your performance needs.
- Define your desired results.
- Customize delivery to ensure the program meets your unique requirements.
- Leverage onsite, expert assistance to achieve your goals.
- Identify and analyze your ImageCenter environment, processes, and user roles and responsibilities.
- Assess your level of understanding of the application and workflow.
- Provide training to fill knowledge gaps.
- Examine process workflows to ensure best-practice application.
- Introduce features that could streamline your process.
- Verify that users and security groups have the necessary permissions.
- Evaluate monitoring, maintenance and back-up procedures.
- Suggest setting and configuration changes to enhance system usage.
- Determine the causes of performance gaps.
- Recommend training and non-training solutions to performance needs.
- Write a report of findings and recommendations.

Audience

This service is ideal for those who are new to ImageCenter, and for those who are current ImageCenter users or upgrading from previous versions of our software. Implementation of the current ImageCenter release or one version back is required.

Course Type

Live, Instructor-Led

Course Length

Up to 3 Days

Course Cost

$9,000 delivered at the customer site, plus travel & expense

Enrollment

Educational Consulting Workshops are scheduled by request and opportunities are limited.
For more information, contact Applications Education Supervisor, Cesario Solarte CSolarte@ProfitStars.com.