

## ImageCenter™ Training

### ImageCenter Image-Enabled ATM Web-Based Training

#### Course Description

The ImageCenter Image-Enabled ATM (IEATM) Web-Based Training course is designed for existing ImageCenter clients who are implementing the Image-Enabled ATM product in the current ImageCenter release. Instruction is customized to the Financial Institution and geared towards Users who will be responsible for processing transactions captured by image-enabled, deposit taking ATMs.

#### Upon completion of this training, you will understand:

- What ImageCenter is, what it is capable of and how the institution will be using it.
- Terms and concepts and the workflow of a check in ImageCenter.
- How the image-enabled ATM sends data and images to ImageCenter.
- The IEATM Deposit Processing workflow.
- The configuration options and CU processes that impact IEATM processing.
- How to process an IEATM deposit in ImageCenter.
- How to review and correct exception scenarios such as items requiring repair, image transaction to raw (i.e. authorized deposit record) data mismatches, out of balance bundles, etc.
- How to balance IEATM deposits authorized by the Core to the deposits processed in ImageCenter and generate reports.
- How to generate output files including Adjustment Posting files and Adjustment Letters.

#### Who Should Attend

This training is intended for operations staff that will be required to process and/or distribute items using ImageCenter, as well as Subject Matter Experts, including managers/supervisors, who may train and support end-users, or require a 360 degree understanding of the IEATM solution.

#### Timing

Attend training prior to product implementation/go-live.

#### Course Type

Instructor-Led, Web-Based (WebEx)

#### Course Length

2 Hours

#### Course Cost

\$450 per class, up to 10 attendees

#### Enrollment

Training is scheduled through the ImageCenter Customer Education Department as needed. Availability is limited, so we recommend requesting classes well in advance of the product implementation/go-live date. Please contact Cesario Solarte [CSolarte@profitStars.com](mailto:CSolarte@profitStars.com) with questions.