Gladiator® Enterprise Information Security Services

Gladiator Information Security Services Help Financial Institutions Protect Their Critical Systems and Customer Information in Accordance with FFIEC Regulations

Gladiator Technology®, a ProfitStars® solution, is a Managed Security Services Provider (MSSP) that provides information security protection exclusively to financial institutions nationwide, helping secure their networks and protect their non-public information in accordance with FFIEC regulations. Providing best-of-class solutions that complement any core processing platform, we can help you improve system security, prepare for audits, and enhance network performance. Look to the security and IT regulatory compliance experts at Gladiator to help you make the right decisions that will enable you to achieve your security and compliance objectives.

We Utilize a Multi-Layered Approach to Enterprise Network & Information Security
Gladiator knows that security is a process, not a product. Our multi-layered approach to enterprise network and information security helps strengthen your institution’s overall security posture to protect your reputation along with your non-public information. Gladiator’s arsenal of tools (such as CoreDEFENSE 24x7x365 managed services, our detailed report sets, policies and recommendations) has helped our financial institution clients pass thousands of federal and state regulatory IT examinations. We can help you, too!

We Have a Dedicated IT Regulatory Compliance Department of Experts
Gladiator’s dedicated IT Regulatory Compliance (ITRC) experts have an in-depth knowledge of regulatory guidelines and future expectations and help financial institutions proactively address issues through custom development of IT management policies, Compliance Package services, ITRC Consulting events (such as performing GLBA-based risk assessments), and web-based IT regulatory compliance education.

Our Industry-Leading Security Research Department Helps Protect Clients
Gladiator’s Security Research Department is another weapon in our arsenal that helps ensure the continued growth and fine quality of our network and information security services. This department analyzes new attack methods (utilizing our separate Malware Network) to help proactively protect Gladiator CoreDEFENSE clients from the latest security threats.

Gladiator® Advanced Malware Protection™
Advanced Malware Protection (AMP) is a cloud-based, next generation anti-malware solution. As a powerful complement to existing antivirus software and Gladiator’s Raw Traffic Analysis (RTA) service, AMP offers a robust, proactive solution to prevent new malware infections and to shut down command and control channels of infected systems that may be connected to your network.

Gladiator® Consulting Services™
Gladiator’s comprehensive consulting services offer financial institutions targeted support that tackles the security issues that impact them most. These services present significant opportunities in which financial institutions can increase operating efficiency and productivity, automate manual processes, streamline workflow, facilitate compliance with regulatory requirements, and protect themselves from costly threats that could interrupt business operations.
Security Assessments

- For this assessment of your institution’s perimeter, internal systems, policies, and procedures, we use a general security “best practice” approach as well as our broad-based knowledge of the industry. The result is a structured guide for improving your institution’s security posture.

ITRC Consulting Services

- Gladiator’s IT Regulatory Compliance (ITRC) Consulting Services provide trusted advising for IT regulatory compliance needs. Gladiator’s ITRC experts are available on an hourly or daily basis to provide assistance with ITRC policy implementation, perform Gramm Leach Bliley Act (GLBA)-based risk assessments, respond to examiner/auditor issues, assist with service provider/vendor management, help with incident response planning, make presentations to the Board of Directors on the importance of information security, and other areas of ITRC focus.

Gladiator® CoreDEFENSE Managed Security Services™
Our Gladiator security monitoring solutions include around-the-clock management, correlation, and monitoring of multiple security layers specifically designed for financial institutions. Our comprehensive security services use a broad-based, multi-layered approach to guard critical data and repel malicious attacks from both outside and inside an institution’s network. All monitoring layers are designed to protect the privacy, security, and confidentiality of non-public information as mandated in the FACT ACT regulations. Clear reports provide consolidated Board, Technology Committee, and Comprehensive views of information security-related activities for effective management by the financial institution.

Our CoreDEFENSE approach to managing your technology infrastructure includes: Network Intrusion Prevention Services; Firewall Monitoring and Management Services; Sever Event Log Analysis; Enterprise Vulnerability Scanning; Incident Alert; and Comprehensive Reports.

Gladiator® Enterprise Security Monitoring™ (ESM)
Our ESM layer gathers key information from core JHA software applications and I-Series host systems and provides same day 24x7x365 data gathering, correlation, escalation, response, and reporting of information security-based events.

Gladiator® IT Regulatory Compliance/Policy Products™
Gladiator’s dedicated IT Regulatory Compliance (ITRC) Department offers products and services that provide financial institutions with assistance concerning the latest regulatory and compliance issues. Gladiator helps financial institutions proactively address issues through custom development of IT management policies, Compliance Package services, ITRC consulting events, and web-based IT regulatory compliance education.

IT Management Manual

- This comprehensive policy package can be customized to address your financial institution’s specific operations and personnel structure, providing the foundation required for effectively managing your IT and PC networks.

Information Security Policy

- This in-depth program of policies and procedures was created to help your institution and personnel protect and manage the integrity of your customer information in accordance with GLBA and FFIEC standards.
Remote Deposit Capture Policy and Risk Assessment Matrix

■ This policy is designed to incorporate standards of use for RDC technology using a practical approach to developing written standards and procedures to help manage the institution's RDC efforts.

Identity Theft Prevention Policy

■ This policy is designed to help clients address and comply with the FACT Act Guidelines mandating that financial institutions must incorporate a written ID Theft Prevention Program that addresses red flag activities by including policies and procedures to detect and respond to potential indicators of identity theft.

Gladiator® eBanking Compliance Services™

■ Gladiator eBanking Compliance Services offers FIs a governance framework to establish comprehensive, risk-based standards for the strategic implementation, delivery, and ongoing management of customer-facing electronic banking services. Policy components are customized and include FFIEC E-Banking Booklet directives for identifying services, service components, and service delivery channels for mobile banking, RDC, cash management services, and P-to-P payments.

Social Media Compliance Services

■ This offering assists institutions in effectively managing risks associated with social media sites, such as LinkedIn, Twitter, Facebook, and others. Gladiator's trusted IT regulatory compliance experts will create a set of written SMC Policies, an SMC Risk Assessment Matrix, and SMC Supporting Documents that are customized for your FI and that comply with regulatory guidance, best practices, and industry standards for social media communication.

Compliance Package Services

■ Gladiator's annually renewable Compliance Package of services complements your customized Gladiator ITRC Compliance Services to ensure integration of the latest regulatory directives, best practices, and industry standards. Compliance Center customers have exclusive access to the Gladiator Compliance Center, a handy online repository for IT regulatory compliance information conveniently housed within our client portal.

ITRC Consulting Events

■ Gladiator’s ITRC consulting events provide trusted advising for IT regulatory compliance needs. Gladiator’s ITRC experts are available on an hourly or daily basis to provide assistance with ITRC policy implementation, perform Gramm Leach Bliley Act (GLBA)-based risk assessments, respond to examiner/auditor issues, assist with service provider/vendor management, help with incident response planning, make presentations to the Board of Directors on the importance of information security, and other areas of ITRC focus.

eSAT (electronic Security Awareness Training)

■ Gladiator makes it easier to comply with GLBA periodic training requirements by offering convenient Gladiator® eSAT™ online security awareness training. Our proactive approach will benefit your institution's reputation, ensure that personnel understand and accept policies and procedures, and provide a strong foundation for the expectations of an IT exam.
eCommercial SAT

- Gladiator’s new web-based training solution, eCommercial SAT, provides tools to educate financial institutions’ commercial customers on the latest risks, threats, and controls to facilitate secure online banking transactions and protect the security and confidentiality of NPI. Customized for each financial institution, Gladiator® eCommercial eSAT™ is based on current FFIEC guidance, best practices, and industry standards.

Gladiator® NetTeller® Enterprise Security Monitoring™ (ESM)
Gladiator NetTeller ESM is an online fraud solution that provides an additional layer of security to proactively protect banks and their retail and commercial customers from costly cash management fraud 24x7x365 while also helping banks adhere to evolving regulatory mandates.